Changes to the State of Illinois Parking Program for Persons with Disabilities
The purpose of this presentation:

- To educate persons with disabilities and interested parties on the legislative changes to the Parking Program for Persons with Disabilities.

- Discuss best practices on how to reduce the overall fraud and abuse of the Parking Program for Persons with Disabilities.
News Headlines from across the Nation regarding abuses of accessible parking

- Cities tighten grip on disabled parking placards – USA Today 9/6/13
- Crackdown on disabled parking fraud good for all – Springfield Journal-Register 9/18/13
- Is It Possible to Stop Disabled Parking Abuse? – LA Curbed 1/26/12
- SF considering eliminating free disabled parking – ABC News 1/10/12
- States, cities target handicap parking fraud – USA Today 2/3/2010
More Headlines

- New Bill Targets Handicapped Parking Fraud – ABC News Denver

“The City of Denver parking officials have told us it appears many dead people have been attending baseball games at Coors Field and parking in the designated spots,” said Julie Reiskin, executive director of the Colorado Cross Disability Coalition.

- Jesse White's Disability Parking Crackdown Results in More than 160 Citations Statewide Totaling over $71,000 in Fines 1/3/13
Illinois Parking Program for Persons With Disabilities
New Legislation

In 2012, two laws were unanimously passed by the Illinois General Assembly and were signed into law by Governor Quinn:

- **Public Act 97-0844**: Increases the fines for persons who use a deceased persons disability license plates or parking placard to $2,500 fine and 1 year driver’s license suspension; and
Public Act 97-0845:

- Effective on January 1, 2014.
- Allows only individuals with certain types of disabilities to be exempt from the payment of parking meter fees if they have a valid Illinois Driver’s License and their disability meets more stringent eligibility criteria.
- Legislation requires all persons with disabilities to recertify for the program with their physician during 2013, and the Secretary of State to reissue new placards before 2014.
Public Act 97-0845 cont’d:

- Depending on the nature of a person’s disability, individuals will qualify for one of three types of parking placards:
  - Meter Exempt Permanent Parking Placard – Yellow Placard
  - Non-Meter Exempt Permanent Parking Placard – Blue Placard
  - Temporary Parking Placard – Red Placard
How to obtain a Parking Placard and/or Disability License Plates under the new law
All states including Illinois have some type of an application process. Usually it is a certification form or application that periodically is required to be completed by a licensed physician or nurse practitioner attesting that the person meets the eligibility requirements of the program.
Disability Rights Consortium Accessible Parking

### PERSONS WITH DISABILITIES CERTIFICATION FOR PARKING PLACARD/LICENSE PLATES

**DIRECTIONS:** Both sides of this document must be signed and completed. Applicants complete the appropriate section (Part 1 for applicant or Part 2 for family member driving a person with disabilities). Your physician, nurse practitioner or physician's assistant MUST complete Part 2. If you are also applying for meter-exempt parking, your physician, nurse practitioner or physician's assistant must also complete Part 3.

**PART 1: APPLICANT INFORMATION**

I hereby certify that I meet the definition of a person with a disability as provided in 625 I.L.C. § 1-156.1, and certify that my physical condition entitles me to the issuance of a Person with Disabilities Parking Placard/License Plates. By affixing my signature below, I understand that the parking placard/license plates may not be used unless I am the driver or passenger of the vehicle.

**WARNING:** Misuse of a parking placard/licenses or making a false application may result in revocation of your placard/licenses, a 12-month suspension or revocation of your driver's license and a fine of up to $1,000.

<table>
<thead>
<tr>
<th>Name of Person with Disability</th>
<th>Male/Female</th>
<th>Date of Birth</th>
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<tbody>
<tr>
<td>Address</td>
<td></td>
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<tr>
<td>Daytime Telephone Number</td>
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<tr>
<td>Disability Parking Placard if (any)</td>
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<td></td>
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<tr>
<td>Disability Plates if (any)</td>
<td></td>
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<tr>
<td>Signature of Person with Disability</td>
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**PART 2: MEDICAL ELIGIBILITY STANDARDS AND PHYSICIAN'S CERTIFICATION**

As a licensed physician, nurse practitioner or physician's assistant, I certify that the individual named in Part 1 has a condition that constitutes him/her as a person with disabilities as defined in statute due to a diagnosis of:

Check all that apply:

- [ ] Patient is restricted by a lung disease to such a degree that the person’s forced respiratory volume FEV1 is less than one liter.
- [ ] Patient uses a portable oxygen device.
- [ ] Patient has a class III or class IV cardiac condition according to the standards set by the American Heart Association.
- [ ] Patient cannot walk without the assistance of a wheelchair, walker, or crutch.
- [ ] Patient is severely limited in the ability to walk due to an arthritic, neurological or orthopedic condition.
- [ ] Patient cannot walk 200 feet without stopping to rest because of one of the above five conditions.
- [ ] Patient is missing a hand or arm or has permanently lost the use of a hand or arm.

**LENGTH OF DISABILITY:** (check one)

- [X] Disability is permanent (Note: Form must be mailed to the Springfield address on the reverse side.)
- [ ] Disability is temporary, must state duration (maximum 8 months).

(Note: Form may be taken to any Secretary of State facility or mailed to the Springfield address on the reverse side.)

As the medical professional(s) executing this document and verifying the nature of the applicant's disability, I understand that making a false representation of a person's disability for the purpose of obtaining any type of disable parking placard or plate may result in a suspension or revocation of my driver's license and a fine of up to $1,000.

<table>
<thead>
<tr>
<th>Physician's Printed Name</th>
<th>Medical Specialty</th>
<th>Office Telephone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>City, State, ZIP</td>
<td></td>
</tr>
<tr>
<td>Physician's Signature</td>
<td>IL Medical License Number</td>
<td>Today's Date</td>
</tr>
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</table>

**PART 3: DISABILITY ELIGIBILITY CERTIFICATIONS FOR METER EXEMPT PARKING**

I hereby certify that the person with a disability as listed in Part 1 of this application is eligible for meter-exempt parking as provided by statute due to the following permanent medical condition or disability:

- [ ] The patient cannot manage, manipulate, or insert coins, or obtain tickets or tokens in parking meters or ticket machines in parking lots due to the lack of fine motor control of BOTH hands.
- [ ] The patient cannot reach above his/her head to a height of 42 inches from the ground due to a lack of finger, hand or upper-extremity strength or mobility.
- [ ] The patient cannot approach a parking meter due to his/her use of a wheelchair or other device for mobility.
- [ ] The patient cannot walk more than 20 feet due to an orthopedic, neurological, cardiovascular or lung condition in which the degree of debilitation is so severe that it almost completely impedes the ability to walk.

<table>
<thead>
<tr>
<th>Signature of Physician</th>
<th>Today's Date</th>
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<tbody>
<tr>
<td>Nurse Practitioner/Physician's Assistant</td>
<td></td>
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<tr>
<th>Signature of Supervising Physician</th>
<th>Supervising Physician's State Medical License #</th>
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**FOR OFFICE USE ONLY**

<table>
<thead>
<tr>
<th>Parking Placard Number</th>
<th>Expiration Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Issued By</td>
<td>Issue Date</td>
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</table>

**SECRETARY OF STATE • STATE OF ILLINOIS**

JESSE WHITE

PART 2: Medical Eligibility for Meter-Exempt Parking and Physician's Certification

The meter-exempt parking certification must be completed only when the applicant qualifies for meter-exempt parking. To qualify, the applicant must have a valid Illinois driver's license, an ambulatory disability described in Part 2 and also have one of the following conditions listed below. Economic need is not a consideration for meter-exempt parking.

I hereby certify that (Name of Person with Disability) (Illinois Driver's License of Person with Disability) as listed in Part 1 of this application is eligible for meter-exempt parking as provided by statute due to the following PERMANENT medical condition or disability:

Check all that apply:

- [ ] The patient cannot manage, manipulate, or insert coins, or obtain tickets or tokens in parking meters or ticket machines in parking lots due to the lack of fine motor control of BOTH hands.
- [ ] The patient cannot reach above his/her head to a height of 42 inches from the ground due to a lack of finger, hand or upper-extremity strength or mobility.
- [ ] The patient cannot approach a parking meter due to his/her use of a wheelchair or other device for mobility.
- [ ] The patient cannot walk more than 20 feet due to an orthopedic, neurological, cardiovascular or lung condition in which the degree of debilitation is so severe that it almost completely impedes the ability to walk.

<table>
<thead>
<tr>
<th>Signature of Physician</th>
<th>Today's Date</th>
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</thead>
<tbody>
<tr>
<td>Nurse Practitioner/Physician's Assistant</td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>Signature of Supervising Physician</th>
<th>Supervising Physician's State Medical License #</th>
</tr>
</thead>
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PART 4: Disability License Plates for Parent, Immediate Family Member or Legal Guardian Only:

I hereby apply for disability license plates as a parent, legal guardian or immediate family member residing in the household of the disabled individual named in Part 1. This disabled individual owns no motor vehicles and I have primary responsibility for his/her mode of transportation. By affixing my signature below, I understand that the license plates may not be used unless I am transporting the disabled individual in the vehicle.

**WARNING:** Any misuse of the disability license plates may result in revocation of the plates, a 12-month suspension or revocation of your driver's license and a fine of up to $1,000.

<table>
<thead>
<tr>
<th>Parent's, Legal Guardian's or Family Member's Name</th>
<th>Relationship to Person with Disability</th>
<th>Today's Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>City, State, ZIP</td>
<td></td>
</tr>
<tr>
<td>Parent's, Legal Guardian's or Family Member's Signature</td>
<td>Driver's License # of Parent, Legal Guardian or Family Member</td>
<td></td>
</tr>
</tbody>
</table>

Temporary Disabled Parking Placard applications may be taken to any Secretary of State facility or mailed to the following address. Permanent Disabled Parking Placard applications must be mailed to: Secretary of State, Persons with Disabilities License Plates/Parking Unit, 201 S. Second St., Rm. 411, Springfield, IL 62706.
Secretary of State mailed over 68,000 letters and posters to help educate medical professionals about the eligibility requirements to obtain a placard or disability plates.
The fraudulent use of disability license plates and placards is a serious problem. Medical Professionals can be part of the solution!
Types of Placards Issued by the Secretary of State

Disability Rights Consortium Accessible Parking
In order to qualify for a meter-exempt placard, a person must have a permanent disability and

• have a valid Illinois driver’s license or be under the age of 18 and incapable of driving

• meet a more stringent eligibility criteria attested by a physician
Eligibility Criteria for Meter Exempt Placard

A person with a disability must meet at least one of the following eligibility requirements:

- Cannot manage, manipulate or insert coins or obtain tickets or tokens in parking meters or ticket machines in parking lots due to the lack of fine motor control of BOTH hands;
- Cannot reach above his/her head to a height of 42 inches from the ground, due to a lack of finger, hand or upper extremity strength or mobility;
- Cannot approach a parking meter due to use of a wheelchair or other device for mobility; or
- Cannot walk more than 20 feet due to an orthopedic, neurological, cardiovascular or lung condition in which the degree of debilitation is so severe that it almost completely impeded the ability to walk.
Non-Meter Exempt Permanent Parking Placard

• Issued to persons with permanent disabilities.

• Allows the authorized holder to park in spaces reserved for persons with disabilities such as at a mall, grocery, or retail store but **DOES NOT** exempt the authorized holder from the payment of parking meter fees and time limitations at parking meters.
Temporary Placards

- For persons with a temporary disability
- Valid for 6 months or less if issued by the Secretary of State
- Valid for up to 90 days if issued by local townships
- Allows the authorized holder to park in spaces reserved for persons with disabilities such as at a mall, grocery, or store but **DOES NOT** exempt the authorized holder from the payment of parking meter fees.
Organization Placards

- Issued to non-profit organizations that transport persons with disabilities.
- Allows the authorized organization to park in spaces reserved for persons with disabilities such as at a mall, grocery, or retail store if they are loading or unloading disabled passengers but **DOES NOT** exempt the organization from the payment of parking meter fees.
• Issued only to persons with a permanent disability. Their name must be on the vehicle title, or the parent or legal guardian of a minor with a disability or an immediate family member residing in the same household.

• Allows the authorized holder to park in spaces reserved for persons with disabilities such as at a mall, or retail store but **DOES NOT** exempt the authorized holder from the payment of parking meter fees and time limitations at parking meters.

• Parking meter exemptions are allowed **ONLY** if the motor vehicle also displays the appropriate parking placard (yellow/gray striped) for meter exempt parking.
Disabled Veteran License Plates

• Issued only to veterans who provide proof of a service-connected disability that is certified by a licensed physician.
• Issued to specific vehicles and cannot be transferred.
• Qualifying veteran must own the vehicle.
• Persons issued a disability veteran plate are also issued a disability parking placard reflecting the type of disability (i.e., meter-exempt permanent, non-meter exempt permanent).
• Allows the authorized holder to park in spaces reserved for persons with disabilities such as at a mall, grocery or retail store but DOES NOT exempt the authorized holder from the payment of parking meter fees and time limitations at parking meters unless the authorized holder displays the meter exempt placard.
• Parking meter exemptions are allowed ONLY if the motor vehicle also displays the appropriate parking placard (yellow/gray striped) for meter exempt parking.
The Authorized Holder

- The authorized holder is defined as the qualified person with the disability to whom the placard or disability license plates are issued.
- Placards are issued to the authorized holder and not to a vehicle.
- The placard can be used in any vehicle that the authorized holder is driving or is a passenger in.
- Placards are NOT TRANSFERABLE!
All placards contain the following statement:

- THE AUTHORIZED HOLDER MUST BE PRESENT AND MUST ENTER OR EXIT THE VEHICLE AT THE TIME THE PARKING PRIVILEGES ARE BEING USED. UNAUTHORIZED USE MAY RESULT IN A $600 FINE AND SUSPENSION OF DRIVER’S LICENSE AND/OR REVOCATION OF THE PLACARD.
Parking Privileges and Exemptions

- Vehicles properly displaying a parking placard, disability license plates or disabled veteran license plates can park in an accessible space reserved for persons with disabilities.

- Person with disabilities who are issued the meter-exempt placard are exempt from the payment of parking meter fees and any statute or ordinance imposing time limits on parking on any street or parking lots.

*Except time limits of $\frac{1}{2}$ hour or less.*
Accessible Parking Spaces
Accessible Parking Space Requirements

To comply with Illinois law, accessible parking spaces can be striped two separate ways:
### Minimum # of Accessible Parking Spaces

<table>
<thead>
<tr>
<th>Total # of Space</th>
<th>Required # of Accessible Spaces</th>
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<tbody>
<tr>
<td>1 to 25</td>
<td>1</td>
</tr>
<tr>
<td>26 to 50</td>
<td>2</td>
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<tr>
<td>51 to 75</td>
<td>3</td>
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<tr>
<td>76 to 100</td>
<td>4</td>
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<tr>
<td>101 to 150</td>
<td>5</td>
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<tr>
<td>151 to 200</td>
<td>6</td>
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<tr>
<td>201 to 300</td>
<td>7</td>
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<tr>
<td>301 to 400</td>
<td>8</td>
</tr>
<tr>
<td>401 to 500</td>
<td>9</td>
</tr>
<tr>
<td>501 to 1,000</td>
<td>2% of total</td>
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<tr>
<td>over 1,000</td>
<td>20 plus 1 for each 100 over 1,000</td>
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</table>
Disability Rights Bureau Contact Info.

CHICAGO Office
100 West Randolph Street
Chicago, Illinois 60601
1-312-814-5684 or TTY: 1-800-964-3013

SPRINGFIELD Office
500 South Second Street
Springfield, Illinois 62706
1-217-524-2660 or TTY: 1-877-844-5461

Self-Serve Gas Stations

Gasoline and service stations in Illinois must comply with the provisions of the Americans with Disabilities Act by:

- Dispensing fuel for the driver of a vehicle displaying a placard or disability license plates upon request.
- Provide refueling assistance at no additional charge and post hours of service availability.
To help assist police officers with the enforcement of the provisions of the Parking Program for Persons with Disabilities, the Secretary of State produced the *Law Enforcement Quick Reference Guide to the Parking Program for Persons with Disabilities*. 
exit the vehicle at the time the parking privileges are being used. Violators face a $600 fine, driver’s license suspension and suspension/revocation of the plates or placard [625 ILCS 5/11-1301.3 (a-1)].

- Parking is not allowed in an access aisle of a parking space. Police may ticket any vehicle parked in the access aisle whether or not it is displaying disability plates or a placard [625 ILCS 5/11-1301.3].

- The following are Class A misdemeanors for a first offense [625 ILCS 5/11-1301.5 and 1301.6] and may result in a fine of up to $2,500 and a one-year suspension of the violator's driver's license. Violators may be charged with a Class 4 felony for a second offense involving:
  - Using a deceased person’s disability license plates or parking placard.
  - Altering a placard.
  - Possessing a fake, fraudulent, lost or stolen placard.
  - Duplicating or manufacturing a placard.
  - Selling or otherwise distributing a fraudulent placard.

- All disability plates and placard information may be accessed through LEADS. Police may confiscate any placard if it is being used illegally [625 ILCS 5/11-1301.3]. Follow these procedures for reporting confiscated placards:
  - Report immediately all confiscated placards to the Secretary of State Persons with Disabilities License Plates/Placard Unit at 217-524-7884.
  - Return all confiscated placards with a copy of the citation and case summary to the above unit at 501 S. Second St., Rm. 541, Springfield, IL 62756.

For more information, visit www.cyberdriveillinois.com.
Law Enforcement Guide to the Parking Program for Persons with Disabilities

- Meter-Exempt Placards (yellow-and-gray-striped) allow authorized holders to park in spaces reserved for persons with disabilities, and EXEMPT holders from the payment of parking meter fees and time limitations, EXCEPT at meters or signs with time limitations of 30 minutes or less. All vehicles, including those with Persons with Disabilities or Disabled Veteran plates, MUST display the Meter-Exempt Placard to qualify. Placards must be displayed in clear view, hanging from the rearview mirror or on the dashboard. Disability plates/placards do not allow authorized holders to park in restricted parking areas.

- The following disability placards/plates DO NOT EXEMPT authorized holders from the payment of on-street parking meter fees and time limitations: Permanent Placards (blue); Temporary Placards (red); Organization Placards (green); and Persons with Disabilities and Disabled Veteran plates (UNLESS the yellow-and-gray-striped Meter-Exempt Placard also is displayed).

- Police have clear authority to enforce the provisions of the Parking Program for Persons with Disabilities on private property, such as at a mall, grocery or retail store.

- Vehicles parked in a space reserved for persons with disabilities without properly displaying disability license plates and/or a parking placard may be fined a minimum of $250 [625 ILCS 5/11-1301.3]. It is unlawful to display a parking placard on the rearview mirror while the vehicle is in motion. The driver may be ticketed for this offense [625 ILCS 5/12-503(c)].

- Upon request of a police officer, a parking program user must present photo identification to verify he or she is the authorized holder of the disability plates or parking placard. (Questioning the nature or validity of the user’s disability is not a law enforcement function; not all disabilities are apparent.)

- Placards ARE NOT transferable. The authorized holder of disability placard or a placard must be present and must enter or
Unlawful Use of Placards or Disability License Plates

- The authorized holder of a parking placard or license plates must be present and must be entering or exiting the vehicle at the time parking privileges are being used.

- Vehicles using a parking placard or disability license plates may not park in access aisles (the vertical lines adjacent to the accessible parking space even if they display a placard or disability plates).

- Vehicles using a placard or disability license plates may not park where parking is prohibited such as:
  - No stopping and standing zones;
  - In front of or near fire hydrants;
  - Public building entrances and exits;
  - Bus stops and loading zones;
  - Blocking curb cuts, curb ramps, driveways or the public right-of-way; or
  - In any manner that creates a traffic hazard.
In Illinois, parking in an accessible space without a parking placard or disability license plate is a minimum $250 Fine. (625 ILCS 5/11-1301.3) Municipalities can increase the fine to $350 by adopting a local ordinance.

Parking in the access aisle – vertical lines adjacent to the accessible parking space is a $250 Fine even if the vehicle is displaying a placard or disability plates.
Reciprocal agreements with other jurisdictions

- Illinois grants the same parking privileges to any non-resident whose motor vehicle is licensed in another state, district, territory or foreign country if such vehicle displays a parking placard or disability license plates issued from that state, district, territory or foreign country as long as the authorized holder of the placard or disability license plates is present. Out-of-state placards and disability license plates are NOT exempt from parking meter fees!
Reasonable Person Standard

625 ILCS 5/11-1301.3 (c) “It shall not be a defense to a charge under this section that either the sign posted pursuant to this Section or the intended accessible parking place does not comply with the technical requirements of section 11-301, Department regulations, or local ordinance if a reasonable person would be made aware by the sign or notice on or near the parking place that the place is reserved for a person with disabilities.”
Parking Enforcement

- Police have clear authority to enforce the provisions of accessible parking on private property such as a mall, grocery or retail store.
- Upon request of a police officer, a parking placard/plates holder must present photo identification to verify he/she is the authorized holder of the placard/plates.
- Questioning the nature or validity of the user’s disability is not a law enforcement function. Some disabilities are not apparent.
Parking Enforcement

- Police officers in Illinois can verify the authorized holder of any placard or disability license plate issued by the Secretary of State through the use of our computer database.

- 625 ILCS 5/11-1301.3 (a-1) Unauthorized use of a placard or disability license plates is a $600 fine and six months administrative driver’s license suspension for 1st Offense.

- 2nd Offense -- $750 fine & 6 month DL suspension

- 3rd Offense -- $1,000 fine and 1 year DL suspension
Unlawful Use of Placards or Disability License Plates

- Unlawful use of a placard or license plates is a violation of state law under 11-301.3(a-1) and is a $600 minimum fine, half of which returns to the issuing department.

- Police officers may seize unlawfully used placards and return them with a report and/or a copy of the citation for the Secretary of State to take driver’s license sanctions against the user. Information should be sent to the Secretary of State at:

  Persons with Disabilities Placard/Plate Unit
  501 South Second Street, Room 541
  Springfield, IL 62756
Class A Misdemeanors

Under 625 ILCS 1301.5 and 1301.6, the following are Class A misdemeanors and may result in a fine up to $2,500 and a one year driver’s license suspension:

- Altering a placard
- Using a deceased persons placard or plate
- Possessing a fake or fraudulent placard
- Possessing a lost or stolen placard
- Duplicating, manufacturing, selling or distributing a fraudulent placard
November Declared Accessible Parking Awareness Month

WHEREAS, people with disabilities represent an ever-growing percentage of Illinois citizens who rely on accessible parking; and,

WHEREAS, accessible parking helps our disabled community to fully participate in the various aspects of everyday life; and,

WHEREAS, great strides have been made in Illinois to construct accessible buildings and facilities with accommodating parking spaces; and,

WHEREAS, accessible parking spaces should be kept free from obstacles and snow accumulations; and,

WHEREAS, all drivers, municipalities, and private parking lot owners share the responsibility of knowing and adhering to all laws regarding parking for persons with disabilities as specified in Illinois law; and,

WHEREAS, all officials and parking enforcement officers must be vigilant in reducing illegal usage; and,

WHEREAS, The State of Illinois is committed to knocking down the major barriers of independence for people with disabilities by urging our communities to conduct accessible parking awareness days; and,

THEREFORE, I, Pat Quinn, Governor of the State of Illinois, do hereby proclaim November 2013 as ACCESSIBLE PARKING AWARENESS MONTH in Illinois, and urge all citizens to join in recognizing the importance of accessible parking spaces.

In Witness Whereof, I have hereunto set my hand and caused the Great Seal of the State of Illinois to be affixed.

Done at the Capitol, in the City of Springfield, this [Date] day of [Month], 2013, in the Year of Our Lord two thousand and [Year], and of the State of Illinois the [Year] hundred and [Number] day.

Pat Quinn
Governor

Secretary of State
How the Public can Report Abuse of the Parking Program for Persons with Disabilities to the Secretary of State:

Please check applicable box(es):

- Accessible Parking Spaces
- Disability License Plates
- Parking Placard

Parking Placard Number (if applicable):

Vehicle Illinois License Plates Number:

Disability Illinois License Plates Number (if applicable):

Date, Time, Location of the misuse/abuse: (address, city/town)

Briefly describe why you believe the person(s) is misusing/abusing the Parking Program for Persons with Disabilities:

I hereby state that the information provide herein is true and correct to the best of my knowledge and belief. I submit this complaint as part of my request that the Illinois Secretary of State conduct an investigation based on these facts. I understand that any false statements may be subject to prosecution under perjury, false report or civil statute. Under penalty of perjury the undersigned swears that the facts contained on this document are within their personal knowledge and are true and correct.

Signature

Printed Name

FOR OFFICE USE ONLY

Name of staff member addressing the complaint: ___________________________ Date: ____________

Complaint found to be valid:  ☐ Yes  ☐ No

Action taken:  ☐ Letter to vehicle owner  ☐ Letter to disability plate/placard holder
☐ Letter to certifying physician  ☐ Revocation of disability plate/placard

Printed by authority of the State of Illinois, May 2008 – 1 – VSD 712
Program & Contact Information

Vehicles Services Department/Special Plates

501 South Second Street, Room 541
Springfield, IL 62756
217-782-2709 (voice) or
http://www.cyberdriveillinois.com

or

Bill Bogdan, Disability Liaison
IL Secretary of State
41 West 162nd Street
South Holland, IL 60473
708-210-2843/voice, 800-261-5280/TTY or
wbogdan@ilsos.net

10/23/2013